

Frequently Asked Questions: 2020 Rose Parade® presented by Honda Float Decorating

GENERAL

Q: How old must volunteers be?

A: Volunteers must be at least 13 years old.

Q: How long do I have to volunteer for?

A: You must work a full, eight hour shift.

Q: Will I be assigned to the Wescom Float?

A: Yes. All volunteers will be working on the Wescom Float. If a decorating session is full, you are still able to volunteer for decorating at the Phoenix Decorating Co. facility at the following link: <http://phoenixdeco.com/volunteer/guidelines/>.

Q: Where do I check in? What is required for check in?

A: Wescom volunteer check in will be located in the back of the Phoenix Decorating Co. Warehouse located at 5400 Irwindale Avenue. Signage will direct you to the east side of the building where you will see a blue Wescom tent. Please bring ID with the name that matches the name submitted on your volunteer request form.

Q: What time should I arrive at if I am signed up to decorate?

A: You should check in at a minimum of 30 minutes before your shift begins.

Q: Where do we park when we go to volunteer?

A: Parking is available at Phoenix Decorating, Rose Float Plaza South, located at 5400 Irwindale Avenue at Ornelas Street, Irwindale, CA 91706. Please follow the posted signs to park.

Q: Can I bring a lunch?

A: Yes, you can bring a meal, however, Wescom will be providing its volunteers with a meal during each decorating session. If you do bring your own meal, you must leave it in your car as Phoenix does not have storage areas and no food is allowed in the building.

Q: Do I need to bring scissors or any other supplies?

A: All supplies needed for decorating are available at the float facility. However, if you have a pair of scissors that fit your hands perfectly, feel free to bring them. You may be doing a lot of cutting and we understand that some scissors just fit certain hands better than others. Phoenix and Wescom cannot be responsible though for any scissors left behind or misplaced.

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Q: What should I wear?

A: Wear comfortable, warm clothing and sturdy shoes with a closed toe and heel. Wescom will be providing all of its volunteers with commemorative long-sleeve shirts, which all volunteers will be encouraged to wear as you will be working with flowers, glue, and paint. However, we cannot promise that everyone will find a “perfect fit” when given their shirt on their decorating day.

Q: Are there restrooms available?

A: Yes, there are restrooms inside of the decorating warehouse in addition to portable restrooms that will be set up outside of the decorating facility.

Q: Can I volunteer if I cannot get on scaffolding and/or cannot stand for a long duration?

A: Yes! There will be plenty of decorating tasks that one can perform while seated.

Q: If I can no longer volunteer, how do I cancel?

A: If you're not able to volunteer anymore, please email Jennifer Foyer at jfoyer@wescom.org and provide your name, email address, and daytime phone.

2020 ROSE PARADE® PRESENTED BY HONDA

Q: Where I can purchase 2020 Rose Parade presented by Honda tickets?

A: Tickets are available for purchase from [Sharp Seating](#).